

## General terms and conditions of the BLACK SHEEP HOSTEL COLOGNE

The following general terms and conditions apply for bookings at the BLACK SHEEP HOSTEL COLOGNE

### 1. Contract conclusion

The booking will be binding for both sides, as soon as the BLACK SHEEP HOSTEL COLOGNE has received and confirmed the booking request.

Should the content of the booking confirmation differ from the booking request, the booking confirmation will be the valid contract agreement, as long as the guest does not object immediately.

### 2. Arrival/ Advance booking

On the day of arrival the reservation will be valid until 6 p.m. as long as there has been no prenotation about a later arrival time with the booking or we have been informed via telephone or e – mail about a later arrival.

Otherwise the advance boooking will expire.

### 3. Prepayment

Should the payable sum exceed f 150,- € , a prepayment of 50% of the total sum is due minimum two weeks in advance of the arrival.

### 4. Payment

Payment is only possible in cash at the arrival.

Prepayments have to be done by bank-transfer.

### 5. Minors

We will be not able to accept bookings by persons under age.

### 6. Cancellation

1 person:	1 day before arrival: no costs, otherwise 100%
2-4 persons:	3 days before arrival: no costs, otherwise 100%
5-9 persons:	7 days before: no costs, until 4 days before arrival 50% of the total price, from the 3 <sup>rd</sup> day: 100% of the total price,
10 or more:	12 days before arrival: no costs, until 7 days before arrival 50 % of the total costs, from the 6 <sup>th</sup> day: 100% of the total price

Cancellations can only be accepted, when announced by e-mail (written form).

### 7. Deposit

If 4- to 8-bed dorms are booked completely there is a 100 Euro deposit per room to pay cash on arrival

